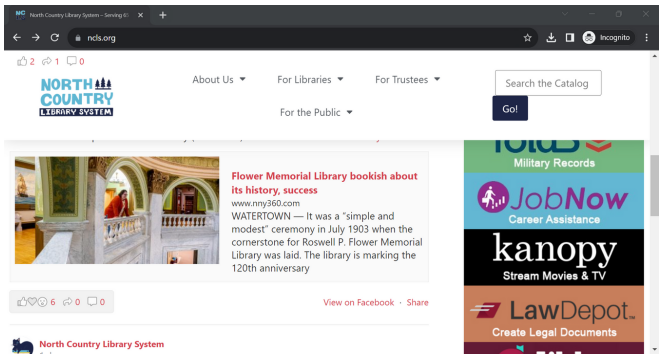
kanopy
Stream Movies & TV

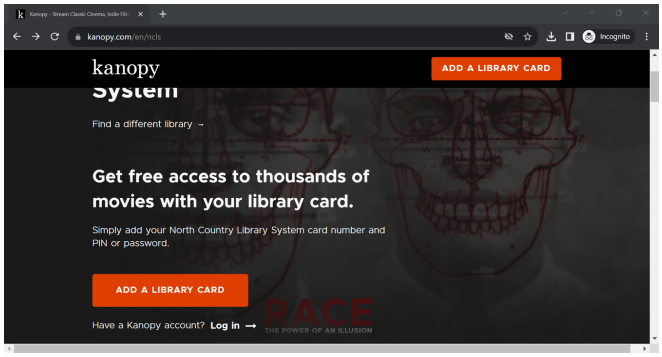
How to Guide

Welcome to the North Country Library System's new movie and TV streaming platform! Be aware that the device used to access Kanopy will have an impact on best practices. For a complete list of compatible devices, visit Kanopy's Help pages.



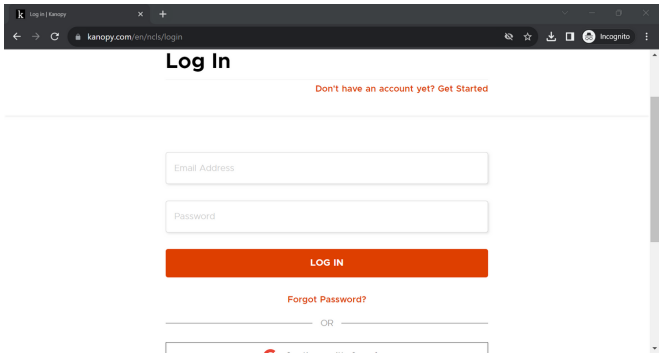
USING A BROWSER

Go to ncls.org and click on the Kanopy logo in the right side column. The page that opens will look slightly different than most login pages that you associate with the NCLS online resources.



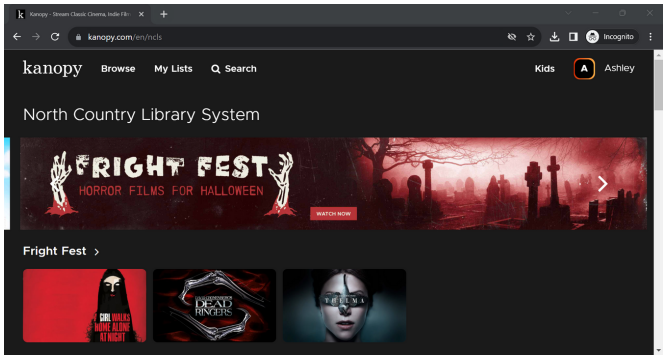
If you have not used Kanopy before, click Add a Library Card. Next:

1. Enter your library card number (no spaces) and your PIN/password, and click Continue.
2. Enter your name and email address, and choose a password. Click Continue.
3. Be aware that you will need to log into your email to verify your Kanopy account. Do this by clicking on the link within an email sent to you by Kanopy.

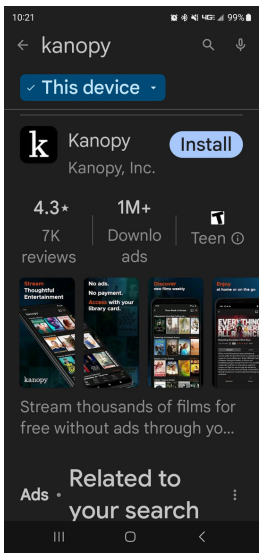


If you have already used Kanopy, click Log In and enter your email address and password. Click Log In at the bottom of this screen. You also have the option here to reset a password, as well as use your Google or Apple accounts to log into Kanopy.

KANOPY IS AVAILABLE ON SELECT SMART TVS! INSTRUCTIONS AND USE WILL VARY.

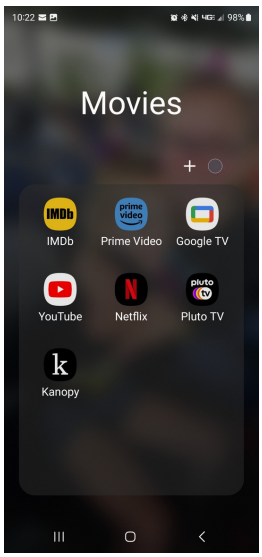


Find your film or show! You can explore collections created by Kanopy staff or use the browse or search features that are available at the top of the page.

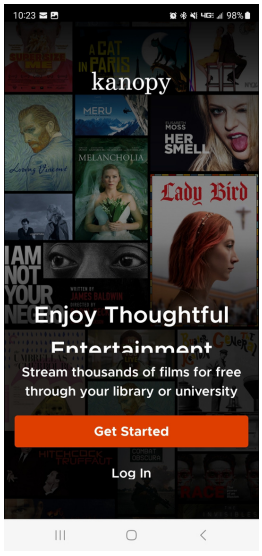


USING A MOBILE APP

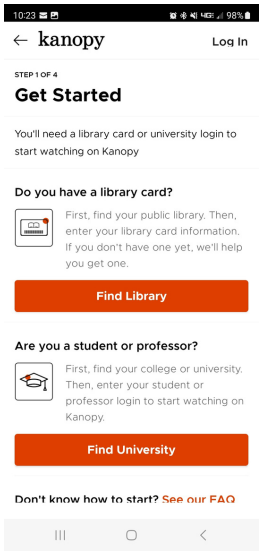
1. To get started with Kanopy, visit your app store and find the Kanopy app. Tap Install. Depending on your device's settings, you may need to enter the email and password associated with your device.



2. Once the download is complete, locate the app within the icons on your device. Tap to open it.



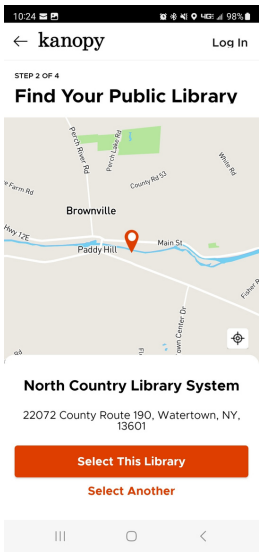
3. If you have not used Kanopy before, click Get Started.



Use the Find Library feature to find the North Country Library System. Note that, depending on your device settings, you may be asked about using your exact location. If you need to manually type in a library, use North Country Library System.

Turn the page for more instructions on using Kanopy on a mobile device.

FUN FACT: YOU CAN SYNC YOUR ACCOUNT ACROSS MULTIPLE DEVICES! VISIT YOUR SETTINGS FOR THE CODES.



Tap Select This Library when you see a map and North Country Library System listed. Then enter the required information, including a new account password, to complete your account.

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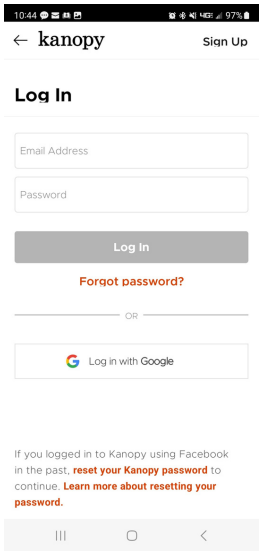

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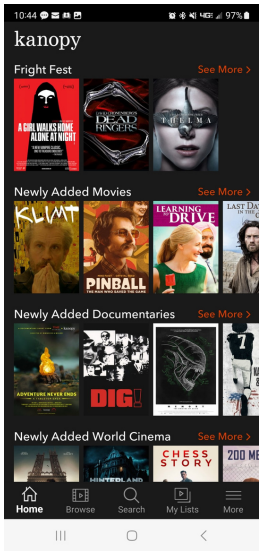
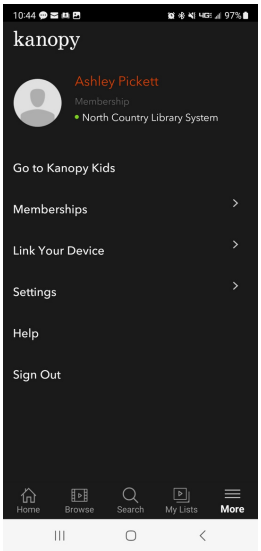
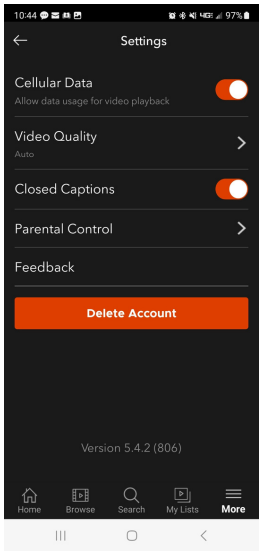


5. Find your film or show! You can explore collections created by Kanopy staff or use the browse or search features that are available at the bottom of the page.



IMPORTANT: various options are available within the settings, such as linking devices and controlling the use of cellular data, closed captions, parental controls, and video quality.



FUN FACT: KANOPY HAS A DEDICATED KIDS SECTION! ACCESS IT VIA THE HOME SCREEN OR SETTINGS LIST.